**Motor Vehicle Abatements**

What is needed to process an abatement?

You will need proof of what happened to the **vehicle** and what happened to the **plates**. Once this information is produced, we can then adjust the excise bill.

If you sell or donate your car, a bill of sale and plate return receipt or new registration are required.

If you move out of state, a plate return receipt and copy of your new registration are required.

If your car is in an accident, a letter from your insurance company identifying the car and the date it was declared a total loss plus the plate return receipt/new registration are required.

You must inform the Registry if you change your address prior to January 1st. Make sure they change your place of garaging.

If cancelling your plates, they must be cancelled by you. Your insurance company doesn’t necessarily cancel your plates for you, they merely cancel your insurance.

If you have any questions about what to do, please contact the assessor’s office. 413-253-0734

**Filing an abatement application does not stay the collection of your excise bill. Please pay when it is due. A full or partial refund will be sent after the abatement is granted.**