

NEW RESIDENT INFORMATION

Ambulance Service

The Town of Pelham contracts with the Town of Amherst. For Emergencies please call 911.

Birth, Death, Marriage Licenses and Certificates

Contact the Town Clerk's office at (413) 253-0512 or by email, pelhamtownclerk@comcast.net.

Business Certificates

Contact the Town Clerk's office at (413) 253-0512 or by email, pelhamtownclerk@comcast.net.

Cable Television

Cable provider is Comcast.

Dog Officer

Pelham has a dog officer that can be reached by calling the Police Department at (413) 253-0484.

Dog Licenses

Dogs are licensed through the Pelham Town Clerk's office and can be reached by phone at (413) 253-0512 or by email, pelhamtownclerk@comcast.net.

Drivers License/Vehicle Registration

The Massachusetts Registry of Motor Vehicles is responsible for issuing driver's licenses and registration of motor vehicles. The closest Registry office is in Easthampton at 116 Pleasant Street. Office hours are Monday-Friday 9:00am – 5:00pm.

Electricity

Eversource provides electricity for Pelham. They can be reached at (877) 659-6326.

Fire Department

The Town's Fire Department operates out of the Pelham Public Safety Complex at 2 South Valley Road and can be reached for emergencies by calling 911, or for non-emergencies (413) 253-3311 or by accessing their homepage under important links and/or departments.

Garbage

Pelham residents can use the Town of Amherst Transfer Station & Recycling Center. Use of this facility requires an annual vehicle sticker and fee. The transfer station is open year-round on Tuesday, Thursday, and Saturdays from 8:00am to 2:00pm and is closed on all major holidays. More information can be obtained by accessing their website, <https://www.amherstma.gov/158/Amherst-Transfer-Station-Recycling-Center>.

Local options for trash pick-up service include Amherst Trucking, Duseau Trucking, Waste Management, and BFI Service Group.

Hospital

Hospitals in the surrounding areas include Baystate Franklin Medical Center, Baystate Medical Center, Baystate Wing Hospital, Cooley Dickinson Hospital, and Holyoke Hospital.

Library

The Pelham Free Public Library is located at 2 South Valley Road. The library hours are Monday 3-8pm, Tuesday 3-8pm, Wednesday 1-8pm, Thursday 3-8pm, Friday 10am-12pm, and Saturday 10am-2pm. The library can be contacted at (413) 253-0657 or by clicking on the Pelham Library under Important Links.

Newspapers/Newsletters

The Town of Pelham is covered by three newspapers, the Amherst Bulletin, the Daily Hampshire Gazette, and the Springfield Republican. The Town of Pelham sends a free quarterly newsletter called The Pelham Slate.

Police Department

The Town of Pelham has its own Police Department located at 2 South Valley Road in the Public Safety Complex-Community Center. For emergencies call 911 and for non-emergency calls, (413) 253-0484. The link to their website is located on our homepage under Important Links and/or under Departments.

Post Office

The Town of Pelham can use any post office in surrounding towns; Amherst, Belchertown; and shares the same zip code as the Town of Amherst, 01002.

Property Valuation

Properties are valued for tax purposes by the Board of Assessors who can be reached at (413) 253-0734. Their office is located in the Rhodes Building/Town Offices at 351 Amherst Road and their weekly hours are Tuesday and Thursdays from 8:00am-12:00pm.

Public Meetings

Local Boards & Committees in Town mostly meet on set schedules every month but some meetings are varied. Public Meetings are posted in the Town Clerk's office, outside the Rhodes Building/Town Offices on the bulletin board, and on the Town's website, which can be viewed on the calendar displayed on the homepage.

Recycling

The Town of Pelham offers residents recycling once per month on the 1st Saturday, unless a holiday weekend, at the Pelham Elementary School from 9:00am to 12:00pm. There is no fee or sticker requirement for using this service. Residents can use the Amherst Transfer & Recycling Center as long as an annual vehicle sticker is purchased.

Schools

Pelham has one Elementary School located at 45 Amherst Road and can be reached at (413) 362-1100, or by accessing their website on the Town's website under Important Links or Departments.

Taxes

Personal Property Taxes and Motor-Vehicle Excise payments may be made in person in the Tax Collector's office at 351 Amherst Road. Real Estate taxes can also be paid in person or online; the link can be found under the Find it Fast tab on our website or under Tax Collector/Treasurer under Departments. Office hours are Monday-Thursday 8:00am-4:00pm.

Telephone

Landline phone service can be obtained from vendors such as Verizon or Comcast.

Water & Sewage

Most of the Town of Pelham residents have their own wells and their own septic systems. There is one road in Town that has access to the Town of Amherst sewer lines.

Wetlands

For more information please contact the Conservation Commission Chair, Dana Macdonald, at (413) 461-8224.